



## USEFUL INFORMATION FOR YOUR STAY (2024)

### ARRIVAL AND DEPARTURE PROCEDURES AND PAYMENTS

#### ARRIVAL AND CHECK IN:

- Room assignment is guaranteed from 3 p.m. onwards.  
If you arrive earlier, if the parking is free, you can already park (paid service, please display the ticket provided by the reception on the windshield)  
In the meantime, we recommend that you already go through the check-in process and if you need to, you can leave your luggage in the storage room.  
You will of course already use all the services of the hotel (beach, swimming pool, restaurant, bar)  
We will call you if the room is ready before 3 pm.
- To check in it is necessary to have a valid photo ID even for children and babies! It will not be possible to enter the hotel without an identity document.

#### DEPARTURE:

- On the day of your departure, the rooms must be vacated by 10.00 a.m.  
The car park must be vacated by 12.00 / 13.00 at the latest (exceptions to be agreed with the reception)

#### PAYMENTS:

- Upon arrival, prepayment or payment of a deposit may be required at the discretion of the hotel, especially in case of absence of prior deposit
- The following payment methods are welcome:  
Credit cards (VISA, CARTASI, MONETA, MASTERCARD, AMERICAN EXPRESS)  
and debit cards  
Cash (up to a maximum of €2,999)
- Please pay your remaining bill preferably the evening before departure. If you would like an electronic invoice, please provide the details for the header at least 1 day's notice and in any case, we recommend that you get a proforma from the reception the night before, in order to check the accuracy of the bill.

#### PARKING:

- Parking is subject to a fee (€ 20 per day), not bookable (subject to availability) in the hotel area or in the port area about 300 meters from the structure, upon delivery by the reception of



a card (only for the port area). In the hotel area you can charge Tesla and electric cars. The car must always have the ticket provided by the reception clearly visible on the windshield!

## **OUR SERVICES**

### **BREAKFAST:**

- A buffet breakfast will be **served from 7.00 a.m. to 10.00 a.m.** in our breakfast room.
- Room service will be available upon reservation, in compliance with maximum safety, with a supplement of € 10.00.

### **LUNCHESS AND DINNERS:**

At our Varesina beach, in front of the hotel

- Bar, available for lunch or afternoon aperitifs
- Restaurant: open for lunch and dinner (evening service is available only from 01.06 onwards)  
The restaurant offers an à la carte menu (we do not have full board or half board prices)

In case of allergies and/or intolerances, please notify the staff

ALTERNATIVELY: the reception is always happy to offer you restaurants within walking distance of us

## **ROOM FACILITIES**

- All rooms are equipped with minibars that can also be used for personal use (however, we remind you that they are minibars that do not reach the temperatures of normal refrigerators). The canned water you find on the day of arrival is free of charge
- Our hotel does not use plastic courtesy products, you will find convenient dispensers in the shower and sink with quality ecological products! For any other needs or requests do not hesitate to ask at the reception.



### **SMOKE:**

- Smoking will only be allowed on the balconies of the rooms or in the designated areas.

### **BAR:**

- Our bar service inside the hotel is always available (please contact the reception if it is not manned by the bartender).

### **PETS:**

- Pets are welcome at Hotel Garden Lido (for a one-time fee of €30 for cleaning), but they will not be allowed to access the indoor and outdoor common areas, such as the breakfast room, the beach and the swimming pool. For safety reasons, we ask you not to leave your four-legged friends in the room during daily cleaning.

### **BEACH: (FOR A FEE)**

- Varesina Beach has umbrellas and sun loungers available in the area reserved for hotel guests upon reservation for information and rates visit our website in the beach section: <https://www.gardenlido.com/spiaggia/>.
- Before going down to the beach, hotel guests must go to the reception for reservation and seat assignment.
- BEACH TOWELS: free 1 per person, for the entire stay, only to be used either in our swimming pool or on our beach. Request them at the beach

### **HOTEL POOL**

- A tree-lined garden with sun loungers and a swimming pool is available. Sunbeds cannot be booked
- BEACH TOWELS: free 1 per person, for the entire stay, only to be used either in our swimming pool or on our beach. Request them at the beach

### **WI-FI:**

- Free Wi-Fi, throughout the property and beach (for the beach you need to ask for the code at the beach reception).

### **BICYCLES:**

- You can use electric and manual bicycles free of charge up to a maximum of 4 hours (so that everyone can use them). Reservations are not accepted.
- Bicycles must be returned in good condition with the key given to you. Any damage or breakage will be charged



## **PLAY AREA**

- In the hotel there is an area with games for children. Access to this area will be possible only in the presence of a companion.
- The hotel has board games and a billiards table (ask at the reception)

## **GYM (included in the price)**

- The gym can be used free of charge from 8 a.m. to 8.00 p.m. (other times on request), only from 16 years of age, subject to the completion of an indemnity. Before entering the gym, please contact the reception for all the precise information.

## **WELLNESS CENTER (paid service)**

Open by appointment only, reservations at 379/28 05.744

OPENING HOURS: from 9.00 am to 6.00 pm, Sunday from 9 am to 1 pm

## **MOTOR DISABILITIES:**

- We are organized to accommodate guests with motor disabilities. On the website you will find a technical data sheet with all the information regarding dimensions, floor plans and reserved access. On request, we will be happy to send it to you by email. Varesina beach is fully accessible and has a special chair to facilitate entry into the water.

## **HOW TO REACH US:**

- **By car:** Highway A10 GENOVA - VENTIMIGLIA, exit at Pietra Ligure. When you reach the Aurelia, turn right; After 900 meters, turn left at the level crossing and continue along the seafront.
- **By plane:** Genoa Cristoforo Colombo Airport (68 km). Nice Côte d'Azur Airport (120 km).
- **By train:** Loano train station

## **USEFUL AND EMERGENCY NUMBERS:**

- Reception: M1 + call button
- Single number Emergency: 112
- Santa Corona Hospital (3 km): 019/62301
- Farmacia Nuova (from the Municipality): 019/67 57 37
- Loano Health: 019/ 67 6001
- Medical: 800 556 688

*Looking forward to welcoming you as our welcome guest, we remain at your complete disposal for any further information and we offer*

*Best regards. The staff of Hotel Garden Lido*